ALCATEL
residential phones

ALCATEL T20

USER'S GUIDE

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INTRODUCTION

Your telephone is designed to give you flexibility in use, and high quality performance. To get the most from your new telephone, we suggest that you take a few minutes right now to read through this User's Tips.

If you have any questions or problems, consult the Troubleshooting Tips for the solution.

PARTS CHECKLIST

Your package should contain the following items:

User's Guide   Base   Handset   Coiled cord   Line cord

INSTALLATION AND SETUP

Your telephone can be mounted on the wall or placed on a table. After you decide which type of installation you want, refer to the appropriate installation diagram.

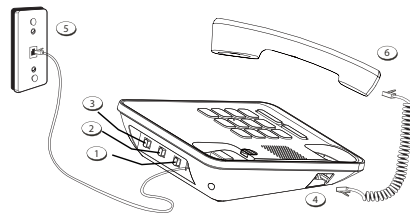## BEFORE YOU BEGIN

MODULAR JACK REQUIREMENTS
You need a RJ11C type modular jack, which is the most common type of phone jack and might look like one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Wall plate

Modular telephone line jack
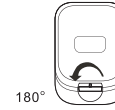
DESKTOP INSTALLATION

1. Adjust the **RINGER** volume switch to the desired setting. Default setting is **HI**.
2. Set the **PULSE/TONE** switch to **TONE** if you use Touch-Tone Service;Set it to **PULSE** if you have rotary service. Default setting is **TONE**.
3. Set the Flash time switch (600ms, 300ms, 100ms) to the appropriate setting. Default setting is **600ms**.
4. Plug the handset cord into the handset, and into the telephone jack on the left side of the unit.
5. Plug the telephone line cord into a modular jack (RJ11C) and into the LINE jack on the back of the unit.
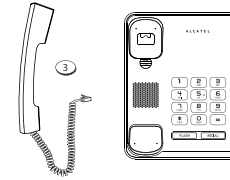6. Place the handset to base cradle.

WALL MOUNT INSTALLATION

The telephone can be mounted on a wall phone plate (not included).
1. Adjust the wall mount knob on cradle of base of apply to wall mount.

180°

2. Place the base to the wall mount plate.
3. Plug the handset cord into the handset and into the unit, and then hang up the phone.

USING FEATURES

MAKING A CALL
1. Lift the handset and wait for a dial tone.
2. Dial the telephone number using the keypad.

RECEIVING A CALL
Lift the handset to answer the call.

RINGER VOLUME CONTROL
Use the **RINGER** volume switch on the back of the base to adjust the volume of the ringer.

FLASH BUTTON
Press the FLASH button instead of using the hook switch to activate customer calling services such as call waiting or call transfer, which are provided by your local phone company.

REDIAL BUTTON
Redial the last number you called by pressing the **REDIAL** button after you get a dial tone. Maximum digits of redial is 32.

Flash button   Redial button

TROUBLESHOOTING TIPS

PROBLEM	SOLUTION
No dial tone Can't dial out	• Check hook switch to make sure it pops up. • Make sure TONE/PULSE is set to correct position. • Unplug the phone, wait 30 seconds, and plug the phone back in.
Phone doesn't ring	• Check phone line cord. • Could have too many phones on one line. (The total REN of all phones should not be greater than the maximum REN for your area, Usually 5.)

CARE AND MAINTENANCE

To keep your phone working and looking good, please follow these guidelines:
• Avoid putting near heating appliances and devices that generate electrical noise (for example, motors and fluorescent lamps).
• DO NOT expose to direct sunlight or moisture.
• Avoid dropping and other rough treatment of the unit.
• Never use a strong cleaning agent or abrasive powder because this will damage the finish.
• Retain the original package in case you need to return is at a later date.

Used equipment must be disposed of in compliance with current environmental protection regulations. You should return it to your reseller or dispose of it in an approved recycling centre.