

LED indication

LED	STATUS	DESCRIPTION
GREEN	Steady	Account is active
	Slow blinking	Phone is in Mute mode
	Double blinking	Call forward is activated
RED	Steady	You have a new Voicemail
	Slow blinking	There is an incoming call
	Double blinking	There is a call on hold
ORANGE	Steady	Device is starting
	Slow blinking	Network unavailable, account is not registered or registration failed
	Double blinking	Updating

Soft Keys

You can set up Soft Keys as: Speed Dial, DND, Voicemail.

Basic Call Functions

Make a call

Lift the receiver and dial the phone number

Answer a call

Lift the receiver to answer a call

Press MUTE button to deny an incoming call



Mute the microphone during a call

To mute the microphone during a call or to enable it again, press MUTE button



Adjust the volume of the speaker

Use the Volume Control buttons to adjust the volume



Press the keys during a call to adjust the voice volume. Press the keys when you are not talking on the phone, to adjust the ringer volume

Put a call on hold

To put a call on hold, press HOLD button

To resume the call, press HOLD button again



Transfer a call

Blind transfer

You transfer a call directly, without notifying the person who receives the transfer.

Press TRANSFER button during a call



The call is put on hold. Dial the number (internal or external) for the transfer.

Hang up to complete the transfer.

Attended transfer

You can have a private conversation with the person prior to transferring a call to him

Press TRANSFER button during a call



Dial the phone number for the transfer, wait till the person answers.

Now you can have a private conversation with him

Hang up to complete the transfer

Access your Voicemail

The steady red LED indicates the presence of the new voicemail

Call the number of your voicemail to listen to the message

Conference

Press HOLD button during a call



The call is put on hold. Dial the number of the person to add him to the conference and press the

CONFERENCE button



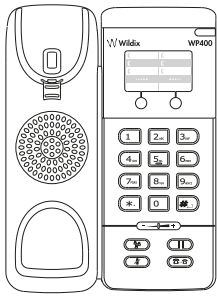
Hang up to end the conference

Note

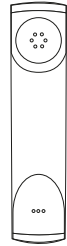
The guide describes the features of WP400 phone with firmware v.18.0.10.3. Guide updates will be published on www.wildix.com



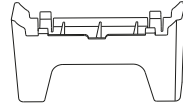
Packing List



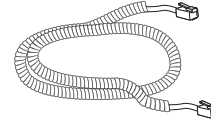
WP400 VoIP phone



Handset



Support base

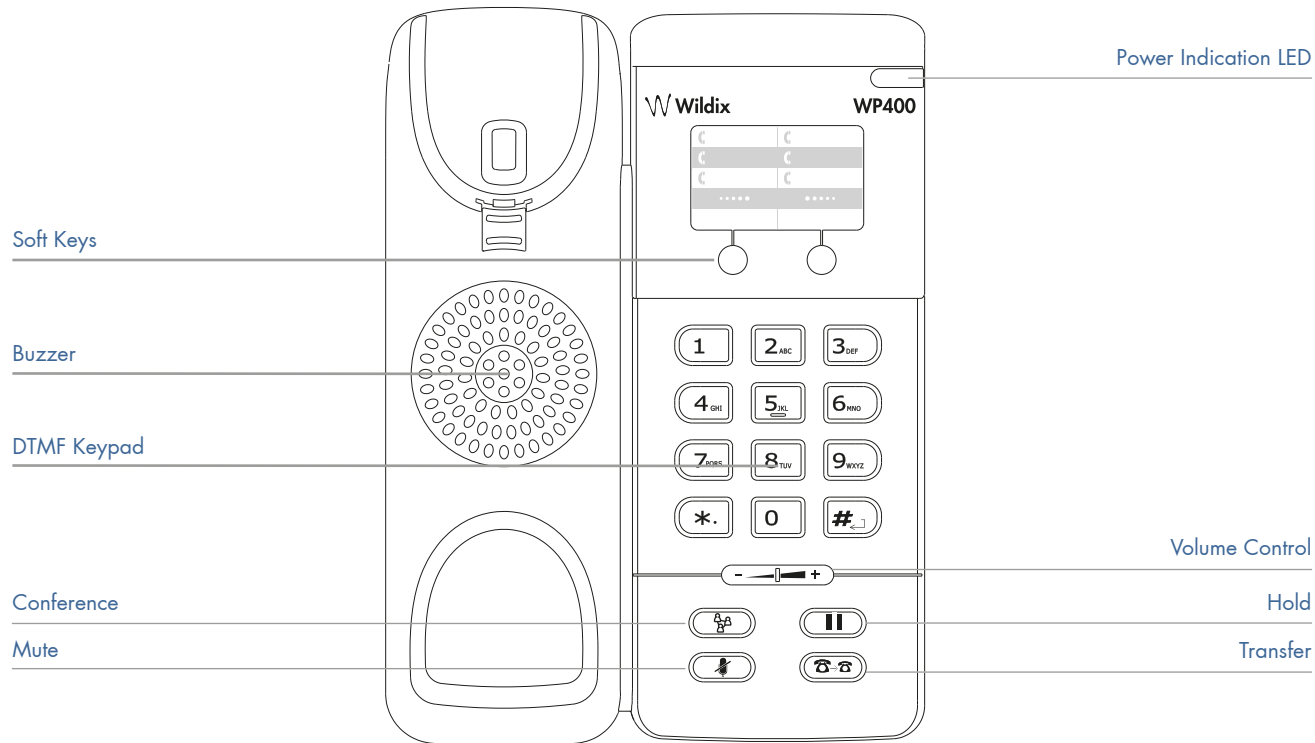


Handset cord



Wildix Business Partner

Keypad Instruction



DISCOVER NEW WAYS TO COMMUNICATE

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