



Quick Guide WILDIX WP490



Soft Keys

4 Soft Keys can be used for different operations. Available operations corresponding to the buttons are always indicated in the lower part of the display. All the operations relative to the Soft Keys are indicated in this guide with capital italic letters, i.e.: *SEND*



Navigation Keys

Use the Navigation Keys to select and confirm different options of the menus.

Basic Operations

Make a call

Select the way to make a call:

- lift the receiver
- press the **SPEAKER** button 
- press the **Headset Key** / LED to use the monaural headphones WHS32  (article on demand, not included)

Dial the phone number:



- *Manually*: enter the phone number, using the DTMF keypad > press *SEND* or the key situated in the center of the Navigation Keys
- *From the call history*: press *HISTORY* > use the Navigation Keys to select the contact > press *SEND*
- *From the phonebook**: press *PHONEB* > use the Navigation Keys to select the contact > press *DIAL* or the key situated in the center of the Navigation Keys

* To search for a contact in the phonebook: press *SEARCH* in the menu *PHONEB* > enter the contact using the keypad

- *Redial the last called number*: press twice the **REDIAL** button 

To switch between the handset and the speaker during a call, press the **SPEAKER** button or lift the handset.

Answer a call

- Lift the receiver to answer a call
- Press the **SPEAKER** button to answer a call in a speaker mode 
- Press the **HEADSET** key/ LED to answer using the monaural headphones WHS32 

Press *REJECT* to deny an incoming call

Press *SILENCE* to mute the ringer without reply

Mute the microphone during a call

To mute the microphone during a call, press the **MUTE** button 

Adjust the volume of the speaker

To adjust the volume of the speaker, use the Volume control buttons

Press the keys during a call to adjust the voice volume.

Press the keys when you are not talking on the phone, to adjust the ringer volume 

Put a call on hold

To put a call on hold, press *HOLD* or the **HOLD** button 

To resume the call, press *RESUME* or the **HOLD** button


Press *SWAP* to switch between an active call and a call on hold

If you have several calls on hold: use the Navigation Keys to select the needed call > press *RESUME*

Transfer a call

Blind transfer

Call transfer without notifying the person who receives the call


- Press **TRAN** or **TRANSFER** button during the call 
- The current call is put on hold. Dial the number (internal or external) for the transfer
- Hang up to complete the transfer

Blind transfer via BLF keys

- Press the BLF key configured as "Colleague" during a call
- The current call is put on hold, the number for a transfer appears on the screen
- Hang up or press *TRAN* to complete the transfer

Attended transfer

You have a private conversation with the person prior to transferring the call to him

- Press **TRAN** or **TRANSFER** button during a call 
- The current call is put on hold. Dial the number (internal or external) for the transfer
- Wait till the person answers. Now you can have a private conversation with him
- Hang up to complete the transfer


Attended transfer via BLF keys

- Press the BLF key configured as "Colleague" during a call
- The current call is put on hold, the number for a transfer appears on the screen
- Wait till the person answers. Now you can have a private conversation with him before transferring the call
- Hang up or press *TRAN* to complete the transfer

Listen to your Voicemail messages

If the LED of the **MESSAGE** key is on, it indicates the presence of the new voicemail
Press the key to listen to the message 

Conference

- Press **CONF** or the **CONFERENCE** button during a call 
- The current call is put on hold. Dial the number of the person to add him to the conference > press *SEND*
- When the third person responds, press **CONF** or the **CONFERENCE** button again
- Hang up to end the conference

Settings

Main menu

Press **MENU** to enter the main menu and adjust your settings

STATUS: view IP address, MAC, FW version, select "More" for the information about Network, Phone and Accounts

RING TONES: use the Navigation Keys to select and confirm the ring tone which you want to use

PHONE VOLUME: use the Navigation Keys to select and confirm Handset, Speaker, Headset, Ring volume

ADVANCED SETTINGS: enter the password set on the phone to access to the advanced settings: Network settings, Reset to factory and Auto-Provisioning

Call Features

Press **FEATUR.** to view and set up the call features.

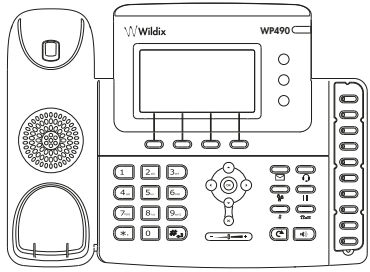
Select the feature and press **MODIFY** to enable or disable the feature

- *Do Not Disturb*: if enabled you do not receive incoming calls.
- *Busy call forward* and *Unavailable call forward*: calls are forwarded to another number when busy or unavailable. You can specify the number for the call forward.
- *Force call forward*: all incoming calls are forwarded to the specified number.
- *Call waiting*: if enabled, you can receive several calls at the same time.
- *Mobility*: if enabled, you can receive incoming calls also to the mobile number (if indicated)

Note

The guide describes the features of WP490 phone with firmware **v.6.61.10.14**.
Guide updates will be published on www.wildix.com

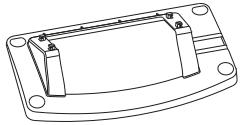
Packing list



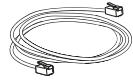
VoIP Phone WP490



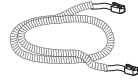
Handset



Support base



Ethernet cable



Handset cord

LED indications

Memory Keys

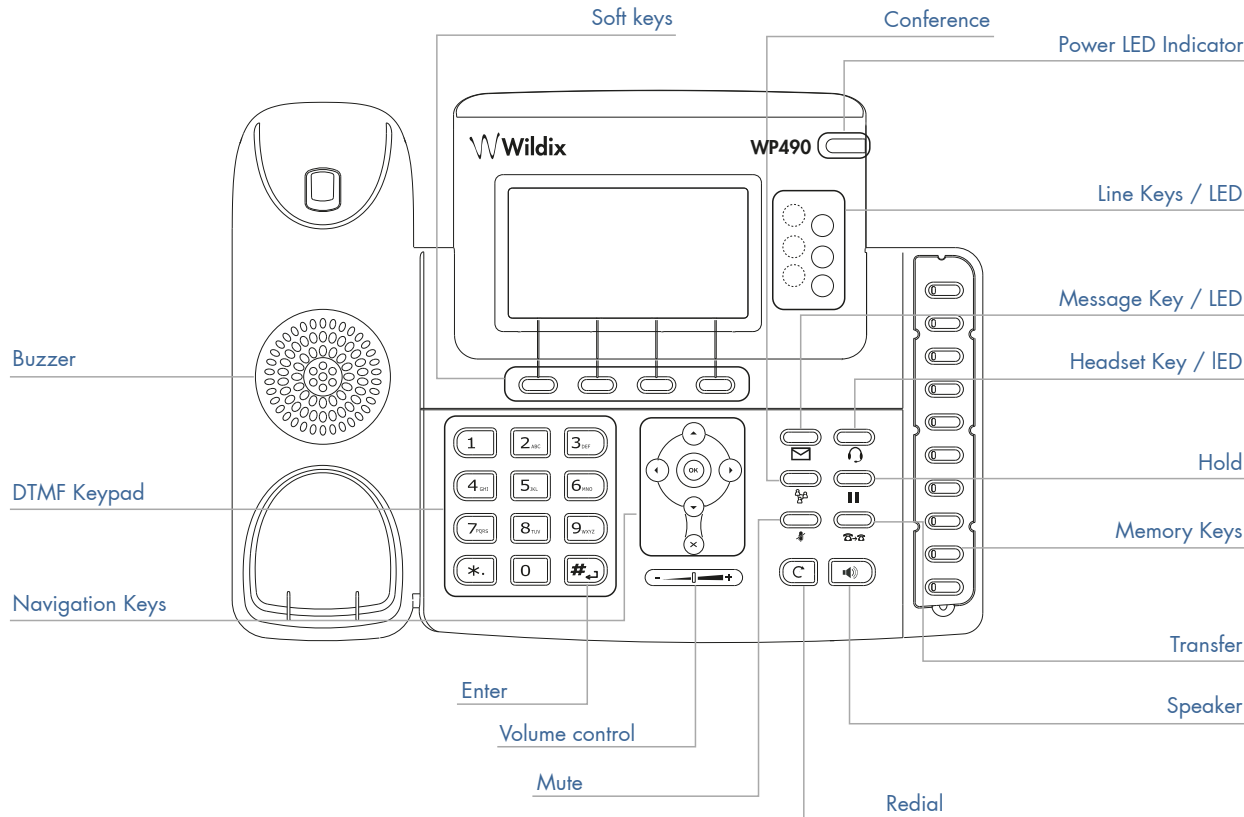
LED status	DESCRIPTION
Solid green	Account is active
Flashing green	Incoming call
Off	Account is not active

Power LED

LED status	DESCRIPTION
Solid green	Phone is on
Off	Phone is off

Wildix Partner

Keypad Instruction



DISCOVER NEW WAYS TO COMMUNICATE

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