

11 - Commercial offer

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Voice Solutions and e-Solutions

The solutions allows to propose the system that exactly fits the SMEs' needs.

To build a solution,:

- 1st thing is to choose the best basic solution : **voice solution or e-solution** for Internet and enhanced voice application
- 2nd just choose the capacities required

Any solution will provide basic features. It is the basic content of the solution. It will offer **free features** such as:

•**20 minutes Voice Mail**

•**25 PIMphony Reflexes™ Basic software keys**

Voice Solutions

OmniPCX_{Office} S for up to 28 users

OmniPCX_{Office} M for up to 60 users

OmniPCX_{Office} L for up to 96 users

OmniPCX_{Office} XL for up to 192 users

e-Solutions : Internet & Enhanced voice Solutions

OmniPCX_{Office} e-XS for up to 16 users

OmniPCX_{Office} e-S for up to 28 users

OmniPCX_{Office} e-M for up to 60 users

OmniPCX_{Office} e-L for up to 96 users

OmniPCX_{Office} e-XL for up to 192 users

Voice solutions

Voice solutions basic content :

- Voice mail (2 ports - 20 minutes) & mailbox greeting software key
- 4 greetings
- Music on hold 16 seconds implicit
- 2 minutes customized music on hold
- ARS functions
- Data saving on PC
- Central ringer connectivity
- 2 different system languages
- Power supply including
- 25 PIMphony Reflexes™ Basic software key
- TAPI 2.0 interface software key
- 1000 NMC metering tickets software key
- Software downloading
- Remote maintenance
- 3000 names directory
- 1 CD ROM customer tools including:
operator guide, Easy Config, PIMphony soft
- 10 mn- 20mn battery backup

- **OmniPCX_{Office} S** for: 6 to 28 users

- Main module Rack 1
- Processing unit CPU
- 24 Reflexes users & 12 Analog users software key

- **OmniPCX_{Office} M** for: 16 to 60 users

- Main module Rack 2
- Processing unit CPU
- 32 Reflexes users & 20 Analog users software key

- **OmniPCX_{Office} L** for: 32 to 96 users

- Main module Rack 2
- Processing unit CPU
- 48 Reflexes users & 40 Analog users software key

- **OmniPCX_{Office} XL** for: 80 to 192 users

- Main module Rack 3 & Expansion module Rack 3
- Processing unit CPU
- 72 Reflexes users & 60 Analog users software key

e-solutions

e-solutions basic content :

- Voice mail (2 ports - 20 minutes) & mailbox greeting software key
- 8 greetings
- Music on hold 16 seconds implicit
- 2 minutes customized music on hold
- ARS functions
- Data saving on PC
- Central ringer connectivity
- 4 different system languages
- Power supply including
- 25 PIMphony Reflexes™ Basic software key
- TAPI 2.0 interface software key
- 3000 names directory
- 1000 NMC metering tickets software key
- Remote maintenance
- Software downloading
- 1 CD ROM customer tools including:
operator guide, Easy Config, PIMphony soft
- 10 mn- 20mn battery backup

OmniPCXOffice e-XS *for up to 16 users*

- Main module Rack 1
- Processing unit CPUe with SDRAM 128 & VoIP daughterboard 4 (2 IP trunking only)
- Shared Voice & Data Hard Disk
- 16 Reflexes users & 12 Analog users software key
- Shared Internet access & firewall for ISDN, DSL, external router software key

OmniPCXOffice e-S *for up to 28 users*

- Main module Rack 1
- Processing unit CPUe & Xmem 64 MB IDE
- 24 Reflexes users & 12 Analog users software key
- Shared Internet access & firewall for ISDN, DSL, external router software key

OmniPCXOffice e-M *for up to 60 users*

- Main module Rack 2
- Processing unit CPUe & Xmem 64 MB IDE
- 32 Reflexes users & 20 Analog users software key
- Shared Internet access & firewall for ISDN, DSL, external router software key

e-Solutions

OmniPCXOffice e-L *for up to 96 users*

- Main module Rack 3
- Processing unit CPUe & Xmem 64 MB IDE
- 48 Reflexes users & 40 Analog users software key
- Shared Internet access & firewall for ISDN, DSL, external router software key

OmniPCXOffice e-XL *for up to 192 users*

- *Main module Rack 3 & Expansion module Rack 3*
- Processing unit CPUe & Xmem 64 MB IDE
- 72 Reflexes users & 60 Analog users software key
- Shared Internet access & firewall for ISDN, DSL, external router software key

Detailed solution capacities

System	e-XS	S and e-S	M and e-M	L and e-L	XL and e-XL
Module Type	Rack 1	Rack 1	Rack 2	Rack 3	Rack 3+ Expansion Rack 3
Total number of slots including the CPU and MEX board	3	3	6	9	18
Free universal slots	2	2	5	8	16
Co-processing CPU (CoCPU)	0	1	2	2	5
Co-processing CPU (CoCPU)/ LANswitch board	1 LANX16	1 CoCPU or 1 LANX16	2 CoCPU or 1 CoCPU + 1 LANX16	2 CoCPU + 1 LANX8 or 1 CoCPU + 1 LANX16 + 1 LANX8	5 CoCPU + 1 LANX8 or 4 CoCPU + 1 LANX16 + 1 LANX8 or 3 CoCPU + 1 LANX16 + 2 LANX8 or 2 CoCPU + 2 LANX16 + 2 LANX8
IP channels	2	16	32	32	80
Hard Disk	1	1	2	2	2
Hard Disk capacity	6.5 Gbytes	6.5 Gbytes	6.5 Gbytes	6.5 Gbytes	6.5 Gbytes
Communication ports					
User ports (Reflexes + Analog)	16	28	48	96	192
Multi-Reflexes Hubs	6	6	6	6	12
LANswitch boards	1 LANX16	1 LANX16	1 LANX16	1 LANX16 + 1 LANX8	2 LANX16 + 2 LANX8
Free LANswitch port ⁽¹⁾	14	14	14	20	40
Analog trunks ⁽²⁾ (NDDI-DDI-TieLine)	4 DDI and Tie-Line are not allowed	4 DDI and Tie-Line are not allowed	16	24	48
Primary Rate Access	1	1	3	3	6
Basic Rate Access	8	8	12	12	12
IP trunks	2	16	32	32	95
Total Trunks	30	30	90	120	120

Detailed solutions capacities

Terminals & workplace					
Subscriber directory numbers ⁽³⁾	250	250	250	250	250
Reflexes + Analog sets	16	28	60	96	192
Reflexes terminals	16	24	60	96	192
Analog sets	16	16	32	80	160
Simultaneous analog ringing sets	6	6	8	20	40
IP subscribers (e-Reflexes + PIMphony IP)	0	30	90	90	200
H323 PC client	100	100	100	100	100
PIMphony clients with embedded CTI server	25	25	25	25	25
CSTA sessions	28	28	28	28	28
CSTA monitoring	208	208	208	208	208
Reflexes options					
Add-on modules (max 2 per port)	10	10	40	60	120
Plugwares SO, V24 metering, Z	8	8	16	32	48
Plugware V24 metering	1	1	1	1	1
Mobility					
IBS (remote feeding)	4	4	8	20	40
IBS (local feeding)	15	23	47	95	191
Mobile Reflexes	249	249	249	249	249
Advanced DECT (4036) and/or DECT plugware (4097 CBL)	15	23	47	95	191

Call server					
Voice mail ports	From 2 to 8	From 2 to 8	From 2 to 8	From 2 to 8	From 2 to 8
Voice mail storage	From 20 min to 80 min	From 20 min to 80 min	From 20 min to 80 min	From 20 min to 80 min	From 20 min to 80 min
Voice mail storage with Hard Disk	Up to 200 hours	Up to 200 hours	Up to 200 hours	Up to 200 hours	Up to 200 hours
Greetings	From 4 to 8	From 4 to 8	From 4 to 8	From 4 to 8	From 4 to 8
Languages	From 2 to 4	From 2 to 4	From 2 to 4	From 2 to 4	From 2 to 4
Directory entries	3000	3000	3000	3000	3000
Abbreviated numbers	2200	2200	2200	2200	2200
System Music on Hold	16 sec	16 sec	16 sec	16 sec	16 sec
Customizable Music on Hold	Up to 2 min	Up to 2 min	Up to 2 min	Up to 2 min	Up to 2 min
Music on Hold with Hard Disk	Up to 10 min	Up to 10 min	Up to 10 min	Up to 10 min	Up to 10 min

Detailed solutions capacities

ARS entries	500	500	500	500	500
Metering tickets	Up to 1000 tickets	Up to 1000 tickets	Up to 1000 tickets	Up to 1000 tickets	Up to 1000 tickets
NMC tickets with Hard Disk	Up to 30000 tickets	Up to 30000 tickets	Up to 30000 tickets	Up to 30000 tickets	Up to 30000 tickets
Groups (Hunting/Broadcasting/Pick-up)	50 with up to 32 subscribers in each group	50 with up to 32 subscribers in each group	50 with up to 32 subscribers in each group	50 with up to 32 subscribers in each group	50 with up to 32 subscribers in each group
Attendant group	8 with up to 8 attendants in each group	8 with up to 8 attendants in each group	8 with up to 8 attendants in each group	8 with up to 8 attendants in each group	8 with up to 8 attendants in each group
Conference	3 simultaneous conferences	3 simultaneous conferences	3 simultaneous conferences	3 simultaneous conferences	3 simultaneous conferences

e-server					
Shared Internet access - ISDN	- Up to 128 kbps (2 B channels)	- Up to 128 kbps (2 B channels)	- Up to 128 kbps (2 B channels)	- Up to 128 kbps (2 B channels)	- Up to 128 kbps (2 B channels)
- External ADSL modem or router ⁽²⁾	- Up to 2Mbps	- Up to 2Mbps	- Up to 2Mbps	- Up to 2Mbps	- Up to 2Mbps
Internet users	28	200	200	200	200
Simultaneous Internet access	Depends on available bandwidth (ex: up to 20 on a 128 kbps link)	Depends on available bandwidth (ex: up to 20 on a 128 kbps link)	Depends on available bandwidth (ex: up to 20 on a 128 kbps link)	Depends on available bandwidth (ex: up to 20 on a 128 kbps link)	Depends on available bandwidth (ex: up to 20 on a 128 kbps link)
Web caching capacities ⁽⁴⁾	300 Mo	1.5 Go	1.5 Go	1.5 Go	1.5 Go
E-mail boxes ⁽⁴⁾	28	200	200	200	200
E-mail storage capacities ⁽⁴⁾	3.5 Go	3.5 Go	3.5 Go	3.5 Go	3.5 Go
Simultaneous PPTP remote worker	2	5	5	5	5
Lan-to-Lan networking (IPsec)	1	2	2	2	2

(1) 2 LAN ports are used:

- 1 to interconnect the LAN to the CPU
- 1 uplink reserved to connect an external LANswitch

(2) Available on Release 1.1

(3) Subscriber numbers include all terminals and the virtual users

(4) Hard Disk needed